

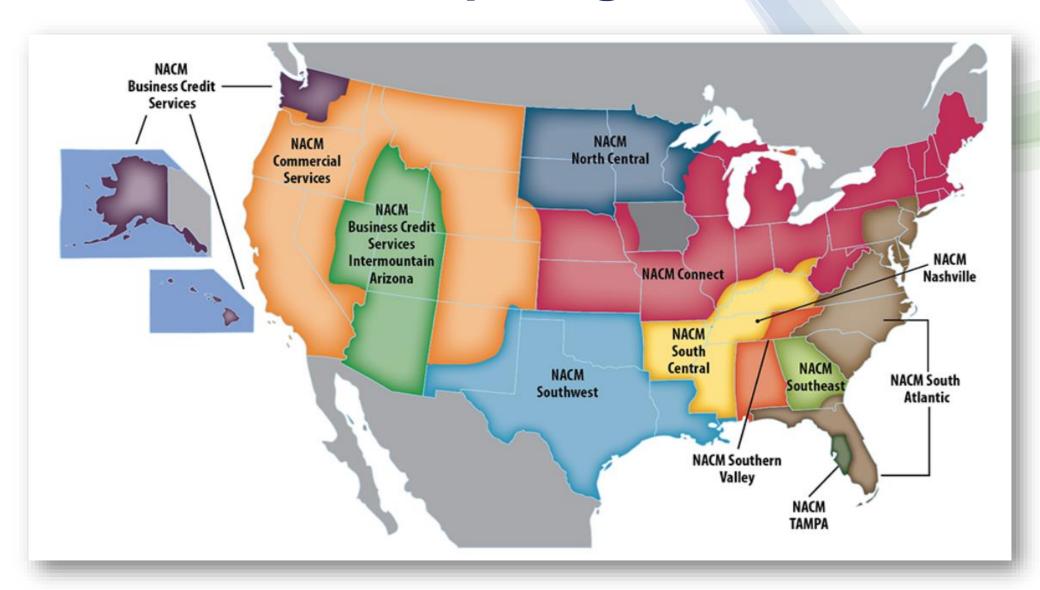
New Technology within WebCMS

July 29, 2020 3:30 pm EST

Session Outline

- 1. Current Participating Affiliate Map
- 2. Account Monitor Service (AMS)
- 3. Industry Analysis Report
- 4. Portfolio Risk Analysis (PRA) Level 1
- 5. Consumer Reports
- 6. XML Connectivity (API)
- 7. Insight² Report
- 8. Equifax Business Credit Industry Report Plus 2.0
- Member Side Makeover
- 10. Shortcuts & Favs
- 11. Q & A

2020 Participating Affiliates



Account Monitor Service (AMS)

- Member establishes criteria
- Monitor key variables
- Free daily email of accounts meeting their criteria
- Members' AR # included in notification
- Auto-login directly from email notification
- Available 24/7 on Member dashboard



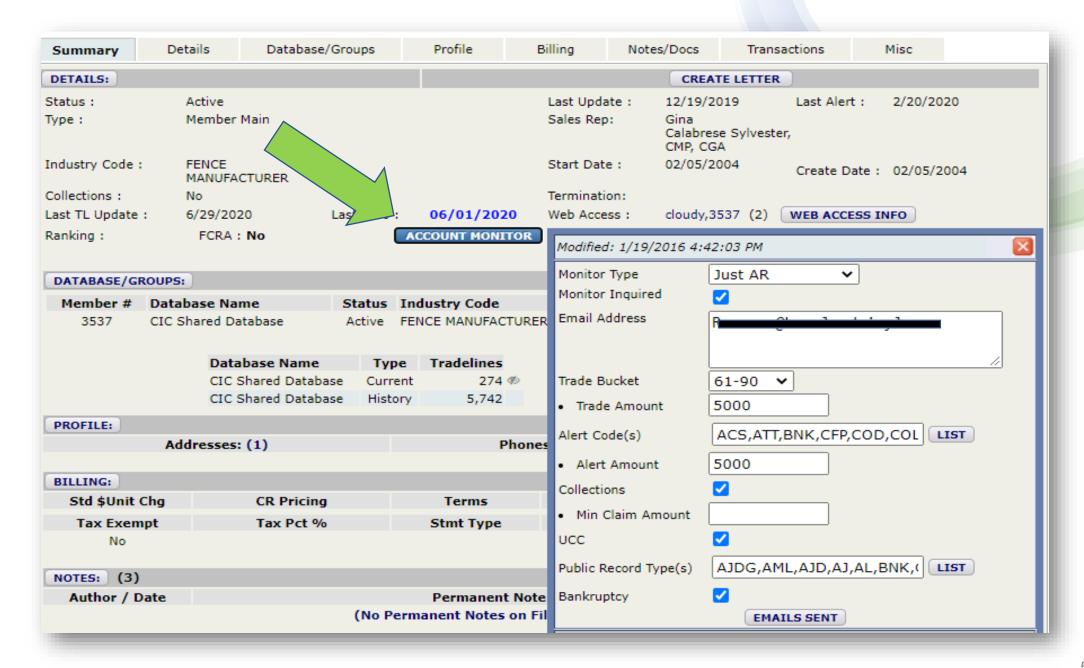
NACM Tompo, In: \$521 W. Cypress \$1. Suite 26 Tompo, FL 3346 800-329-422

Account Monitor Service

We are interested in pa							
charge for the service;	however we will	incur a ch	arge if we	choose to	pull/view credi	reports	from our
Account Mantter List.							

We would like to establish	the following crit	eria for our com	pany:		
1. Monitor Type En	tire AR Portfolio				
Sp	ecific Accounts				
2. Monitor Inquired*	No	Yes			
3. Trade Data Trade Bucket Minimum Trade Amo	Current sunt S	1-30	31-60	61-90	91+
4. Alcet Information*	No	Yes	Minimum	Dollar Amount	ŝ
5. Collections	No	Yes	Minimum	Claim Amount	\$
6. UCC Data	No	Yes			
7. Public Records*	No	Yes			
8. Bankruptcy Data	No	Yes			
9. Receive Email Notifica	rtion (credit person	nel only) when Si	bjects hit your A	ccount Monitor L	ist
Contact Name			Email		
Contact Name			Email		
Contact Name			Email		
We understand the Account I Tampa. Criteria may be char Company Name_	nged at any time by	natifying the Ass	ociation, in writin	ig.	
				Date	

Page 2 of 2



From: noreply@cicnetwork.com [mailto:admin@nacmtampa.com]

Sent: Thursday, May 11, 2017 2:20 PM

To: Jane Doe

Subject: Account Monitor Report Log (Sample Member Company Inc)

Account Monitor Notification Report for 05/11/2017:

NACM ID	SUBJECT NAME & ADDRESS	AR#	REASON
11427982	BOCA RATON REGIONAL HOSPITAL 800 MEADOWS RD BOCA RATON FL	519702	UCC
14489777	EMATTERS INC COD 244 2ND AVE. N. SUITE 9 SAINT PETERSBURG FL	472998	Legal
4259372	FUQUA ELECTRIC INC 2411 CYPRESS GARDENS BLVD WINTER HAVEN FL	197529	Tradeline
2748856	G PROULX INC 3275 SW 42ND STREET FORT LAUDERDALE FL	196968	Tradeline
6290971	HOWARD FERTILIZER 8306 S ORANGE AVE PO BOX 593800 ORLANDO FL	360268	Tradeline
718676	MAR QUIPT INC 3100 SW TENTH ST 231 SW 5TH ST POMPANO BEACH FL	205666	Tradeline
730569	REACH SERVICE & EQUIPMENT 7027 W BROWARD BLVD SUITE 283 PLANTATION FL	374104	Tradeline
560375	SCOTT (MAURICE J) INC 1708 W NORTH A ST 4615 W LOUGHMAN ST TAMPA FL	207568	Legal

Monitoring Criteria:

- . Monitoring the Entire AR with \$5,000 in the 31 days and older past due buckets.
- Alert codes that are being monitored are ACS,ATT,BCL,BNK,CFP,COD,COL,CRW,CWO,DEM,DSP,HDS,LEG,LNS,MON,MSC,NSF,NTE,NTR,OOB,P/D,PSP,RTM,SLO,STP, at least \$5,000.
- AJDG,AML,AJD,AJ,AL,BNK,CL,CPL,CNF,CJD,05,DJDG,ETL,FTL,FTLR,FN,FCL,ICM,IBK,JDG,JDGR,04,LS,LN,LP,MML,MLR,MUL,NTA,NA,NC,NTL,PR,PRJ,PRL,PL,PTL,RL,R
- · Collection claims that are being monitored with an amount of at least \$5,000
- · Bankruptcies are being monitored.

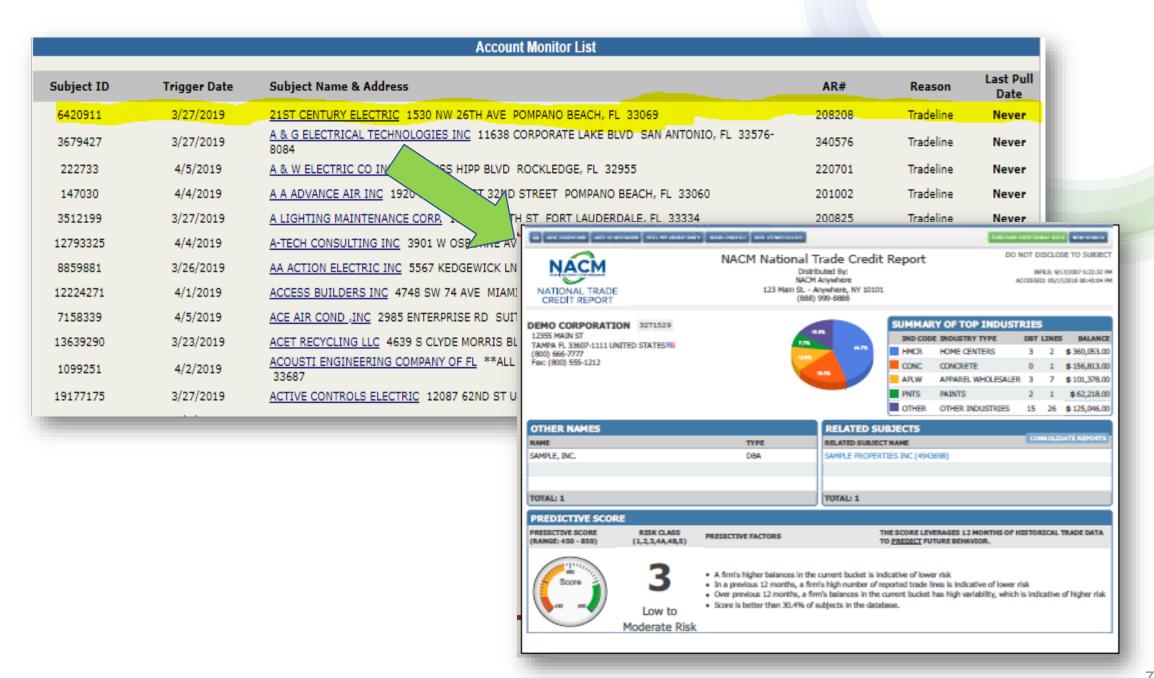
· Liens that are being monitored are

- · Inquiries are being monitored.
- · UCC are being monitored.

You have subscribed to the Account Monitor Service (AMS) from NACM Anywhere, Inc. To unsubscribe or change your parameters please contact us at

NACM Anywhere, Inc.

P.O. Box 22827 Anywhere, MN 33622 Tel: (813) 555-1234 Fax: (813) 555-4321



Industry Analysis Report

- IAR is DIFFERENT than other products = mindset needs to be different
- Majority of your products relate to the MEMBERS data (PRA, AMS, etc.)
- IAR provides insight into payment behaviors of CUSTOMERS of a specific industry



Industry Analysis Report



Fence Wholesale

Analysis & Trends

Contractors in the Pence Construction industry design, build and maintain fences for residential, institutional and nonbuilding clients. Industry operators perform new construction, reconstruction and modernization, repairing and cleaning work. The industry experienced strong expansion during the period, underpinned by low interest rates and sustained demand for new single-family homes throughout the country. As a result, over the five years to 2019, industry revenue is expected to increase at an annualized rate of 4.5% to 58.6 billion, including an expected 0.7% decline in 2019 alone. Over the five years to 2019, industry revenue has expanded due to the strong expansion of both residential and nonresidential construction markets.

(IBISWorld)

Days Beyond Terms

The average DST for customers of the FENCE WHOLESALE companies over time. The DST is for all reported accounts regardless of industry, but the customer has at least one reported balance from FENCE

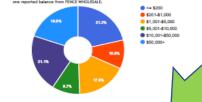
Balance Comparison The percentage of customers of the FI

Other Top Industries

Percent Past Due

The percentage of customers of the FENCE WHOLESALE companies and the balances within these dollar ranges. The balances are for all reported accounts regardless of industry, but the customer has at least





Industry Score and DBT

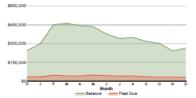
The average risk score of customers of FENCE WHOLESALE companies and customers of industry

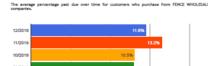
Industry	Avg Score	DBT *	
HOUSEWARES	697.5 💠	2.4 🛧	
AGGREGATE	697.2 4	12.3 💠	
SMALL APPLIANCES	696.9 🛧	6.0 🛧	
UNDERGROUND UTILITIES	696.8 💠	6.3 🛧	
HEATING, VENTILATION & A/C	696.5 🛧	13.0 🛧	
FENCE WHOLESALE	696.5 💠	3.9 💠	
WATER TREATMENT	696.3 💠	0.0 -	
RENTAL	695.7 💠	6.3 🛧	
LUGGAGE	695.7 💠	7.6 🛧	
METAL & GLASS	695.6 💠	6.7 🛧	Avg
	* Based on calculated DBT,	not reported DBT	688.9



Balance vs. Past Due

The average balance for customers of PENCE WHICH CALL companies companies to the average past of balance over time. The balances are for all reported accounts regardless of industry, but the custom has at least one reported balance from PENCE WHICH CALLE.





WHAT DATA IS INCLUDED

- Average balances and past due figures for the last 12 months of the CUSTOMERS as well as last due % for the past 6 months
- DBT trends over the last 12 months
- Balance comparison gives a breakdown in the account sizes of customers who purchase from the industry
- Score & DBT changes of OTHER industries that, on average, score in the same range
- Gives source (member) specific information regarding OTHER industries that purchase from the member's common customers **

**This is the ONLY data that is 100% specific to the member (source) and it makes EACH report unique

HOW IT WORKS

- Members subscribe to the report
- The report will use the industry code that is defined on the member record > details tab
- The report will be delivered via email on or around the 15th of each month
- The member will have access to ALL industries via their NACM dashboard (they can choose individual reports by industry (helpful to members who sell to multiple industries)
- Create a billing code specific to the IAR so you can track sales & usage
- Create a variable distro code for the IAR report and ADD each contact to that code that would like to receive the report via email
- Under the Web Access Code section, check the Industry Analysis Report option (needs to be done for EACH access code, per Member, if they want the IAR option on their dashboard) 10

AFFILIATE RESPONSIBILITY

- Recommend complimentary 90-day subscription
- Decide on cost for annual subscription
- Create a billing code specific to the IAR to track usage & sales
- Create a variable distro code for the IAR report and ADD each contact to the code that would like to receive the report via email
- Under the Web Access Code, check the Industry Analysis Report option (needs to be done for EACH access code, per Member, if they want the IAR option on their dashboard)

- Members receive a push email near the 15th of the month with their IAR based on their industry code linked to your member record with your local participating affiliate
- Members have UNLIMITED access to ALL IAR's on their dashboard (27 different industries)



SAMPLE EMAIL

Subject: Roofing Supplier Industry Report

Please find the custom July 2019 Industry Report for ABC Supply Company Inc.

Included in the report:

Days Beyond Terms: The average DBT for customers of the ROOFING SUPPLIER companies over time. The DBT is for all reported accounts regardless of industry, but the customer has at least one reported balance from ROOFING SUPPLIER.

Balance Comparison: The percentage of customers of the ROOFING SUPPLIER companies and the balances within these dollar ranges. The balances are for all reported accounts regardless of industry, but the customer has at least one reported balance from ROOFING SUPPLIER.

Industry Score and DBT: The average risk score of customers of ROOFING SUPPLIER companies and customers of industries within a similar score range.

Other Top Industries: These are the top industries that customers of ABC Supply Company Inc buy from. Knowing other industries that sell to your customers may help to illuminate payment trends and help to prepare for possible changes in account collections.

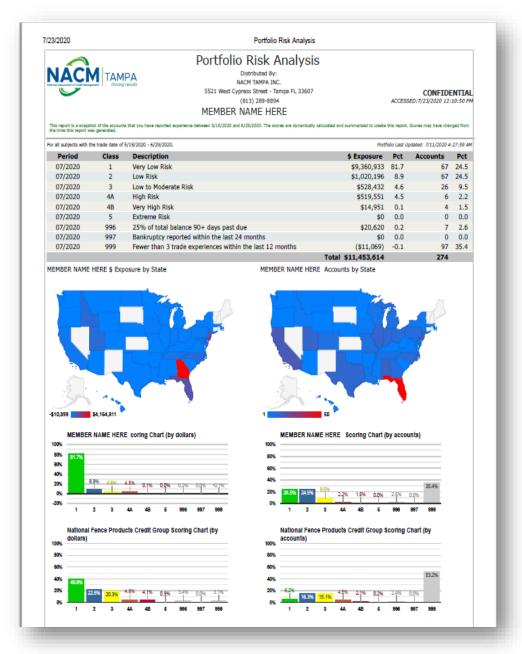
Balance vs. Past Due: The average balance for customers of ROOFING SUPPLIER companies compared the the average past due balance over time. The balances are for all reported accounts regardless of industry, but the customer has at least one reported balance from ROOFING SUPPLIER.

Percent Past Due: The average percentage past due over time for customers who purchase from ROOFING SUPPLIER companies.

<u>Unsubscribe</u>

Portfolio Risk Analysis (PRA)

- Free benchmarking/segmentation by statistical risk class Level 1
- Compare performance against groups, industry
 & other NACM contributors
- Protect your company from repeat orders from high risk customers
- Credit custom presentation-worthy reports
- Performance review material



Level 1

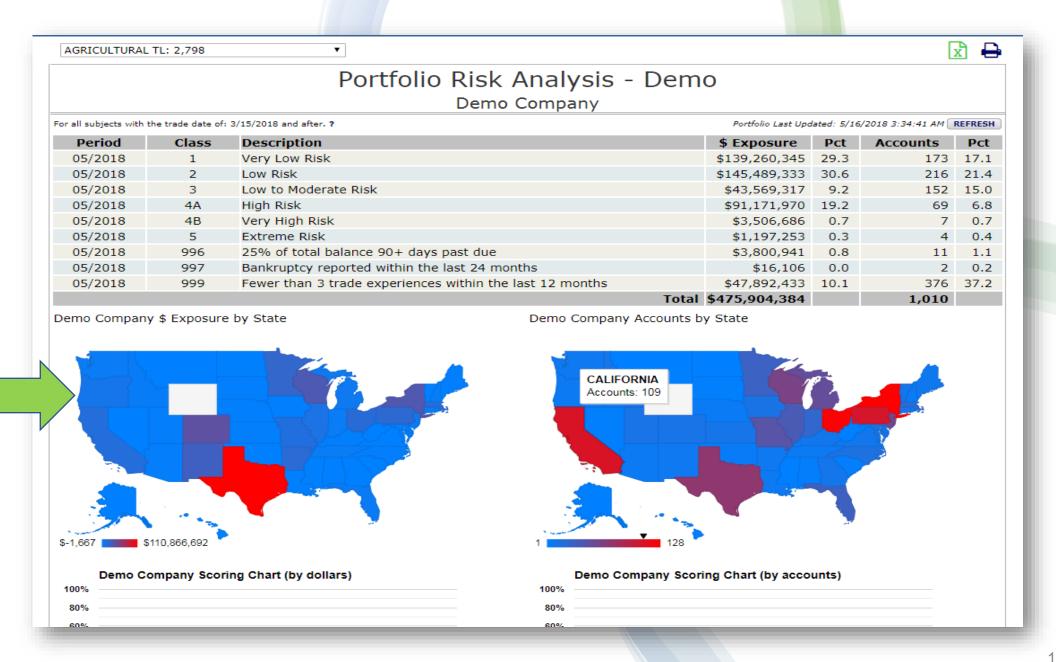
(15 Data Fields)

- Date of Export
- Date of Score Refresh
- Date of Trade
- Risk Class
- Risk Class Description
- Account #
- Account Name
- City
- State
- Zip
- Country
- Exposure
- NACM ID #
- Tradeline Count
- Active Link to NTCR

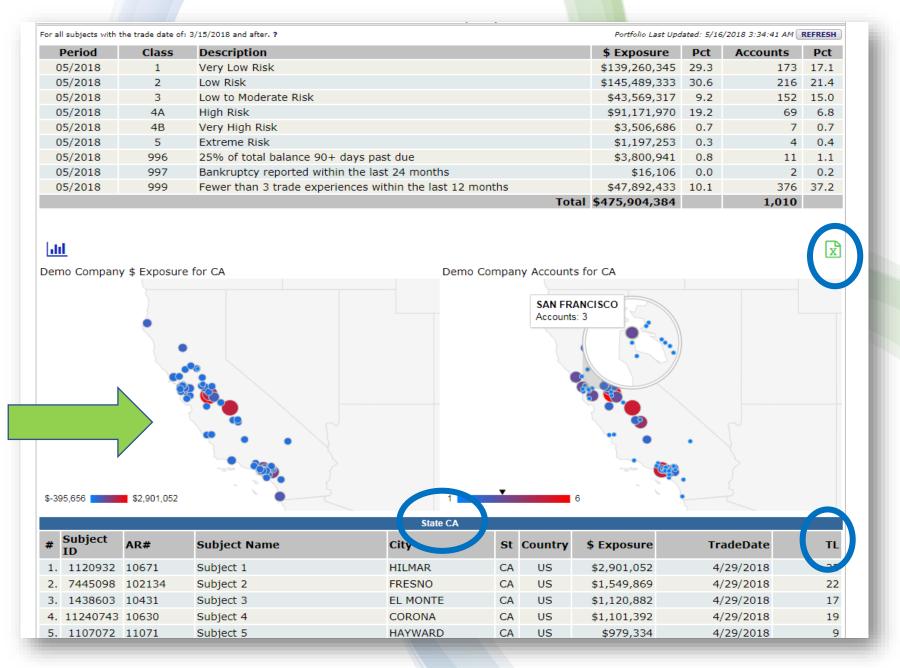
Level One (L1)

Basic information on health of account. Includes Risk Class, dollars outstanding and number of members reporting.

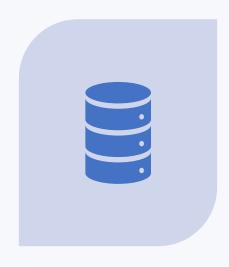
Date of Export	12/15/2016
Date of Score Refresh	12/10/2016
Date of Trade	11/30/2016
Risk Class	4A
Risk Class Description	High Risk
Account Number	47896754
Account Name	Bloomingdale's Inc
City	New York
State	NY
Zip	01290
Country	US
Exposure	\$2,255,492
NACMID	7084070
Trade Line Count	103
NTCR Link	(direct to report when member is logged in)



Export Option, Interactive Maps & Access to NTCR



PRA Level 2



22 Data Elements



Includes Level 1 Data
Elements
PLUS
Total Dollars
Outstanding on NTCR,
and Amount of Alerts
& Collection Claims



Refer to Additional Handout for Details

PRA Level 3



77 Data Elements



Includes Level 1 & 2
Data Elements
PLUS
Summary of Industry
Group Stats &
Calculations



Refer to Additional Handout for Details

PRA Monthly Subscription Service

- Subscription-based service of up to 50+ data fields delivered monthly to member's Inbox
- Three subscription levels, simple pricing plans
- Sell more to good members identify potential upsell opportunities – using your own independent investigation
- Member protects their company from repeat orders from high risk customers
- Augment existing data sources and easily determine when NACM is the right fit
- Easily manage their portfolio and determine when additional review is needed, on whom and when



PRA Subscription Pricing

Information Level:

Description:

Level 1

Basic information on health of account, Includes Risk Class, dollars outstanding and number of members reporting.

Level 2

Includes **Level 1** data <u>plus</u> total dollars outstanding on NTCR, number and amount of Alerts and Collection Claims.

Level 3

Includes **Levels 1 & 2** data elements <u>plus</u> summary Industry Group Stats and calculations.

Customer Range

Up to 999

1,000 to 4,999

5,000 to 9,999

10,000 to 24,999

25,000 to 49,000

50,000+

Automated Delivery					
Select Customer	Month t	Annual PrePay			
Range	Per Month	Yearly Cost	15% Discount		
	\$50	\$600	\$510		
	\$100	\$1,200	\$1,020		
	\$150	\$1,800	\$1,530		
	\$200	\$2,400	\$2,040		
	\$350	\$4,200	\$3,570		
	\$500	\$6,000	\$5,100		

Automated Delivery					
Select Customer	Month t	Annual PrePay			
Range	Per Month	Yearly Cost	15% Discount		
	\$100	\$1,200	\$1,020		
	\$200	\$2,400	\$2,040		
	\$300	\$3,600	\$3,060		
	\$400	\$4,800	\$4,080		
	\$1,000	\$12,000	\$10,200		
	\$2,000	\$24,000	\$20,400		

Automated Delivery					
Select Customer	Month t	Annual PrePay			
Range	Per Month	Yearly Cost	15% Discount		
	\$150	\$1,800	\$1,530		
	\$250	\$3,000	\$2,550		
	\$500	\$6,000	\$5,100		
	\$1,000	\$12,000	\$10,200		
	\$1,500	\$18,000	\$15,300		
	\$3,000	\$36,000	\$30,600		

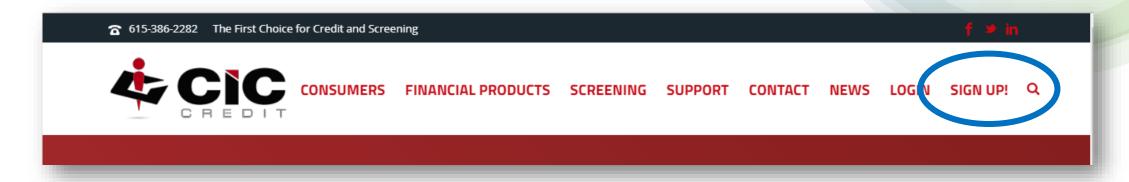
PRA Process & Pricing

- Review options with member
- Indicate level of data and estimated # of accounts by circling on the form/sign up sheet
- Complete all the boxes so we know where to send the info and who to copy at the affiliate
- Pricing is MSRP to allow you full flexibility in negotiation
- Does Member want to pay up front or monthly
- Affiliate will receive 60% of gross fee
- Tampa will receive 40% of your final gross fee to member
- Tampa will bill Affiliate monthly for the 40%

Consumer Credit Reports via CIC Credit

- No Contracts
- Must have on-site inspection
- Billing is between Affiliate and CIC Credit
- Tampa has NO involvement other than to assist with integration & help set up billing in WebCMS
- CIC Credit Contact: Blake Browder <u>bbrowder@ciccredit.com</u> 615-257-7642

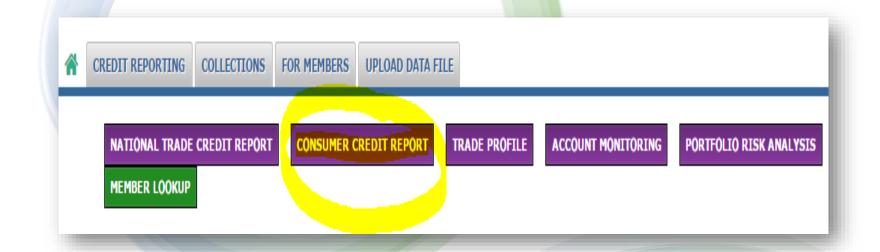
Step 1: Participating NACM Affiliate can help the member complete the application <u>OR</u> the member can SIGN UP at **CIC Credit** and complete the Master Service Agreement/User Application at https://www.ciccredit.com/

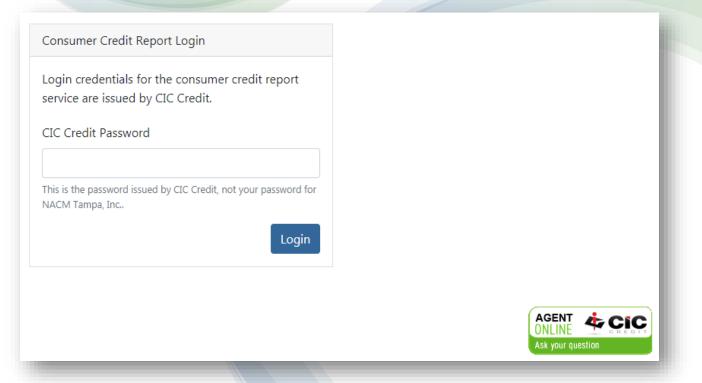


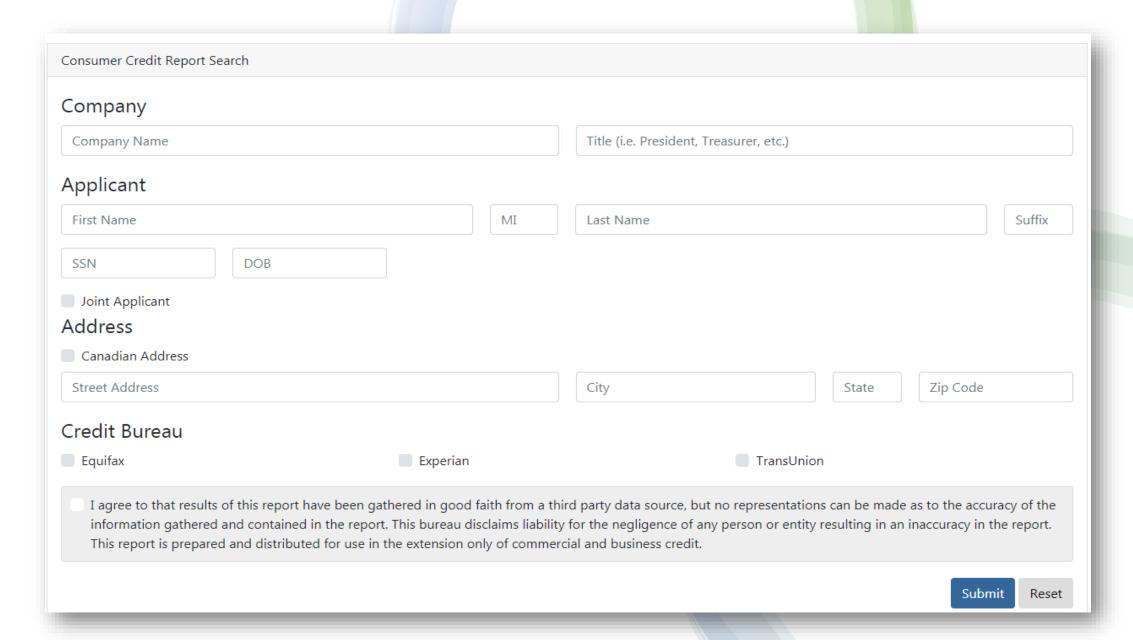
Step 2: CIC Credit informs both the Member and participating NACM Affiliate the application has been approved

Step 3: Participating NACM Affiliate updates the member's Web Access Code credentials and the option to purchase consumer reports will be available on your participating NACM Affiliate Dashboard

Consumer Credit Reports Available on WebCMS Dashboard

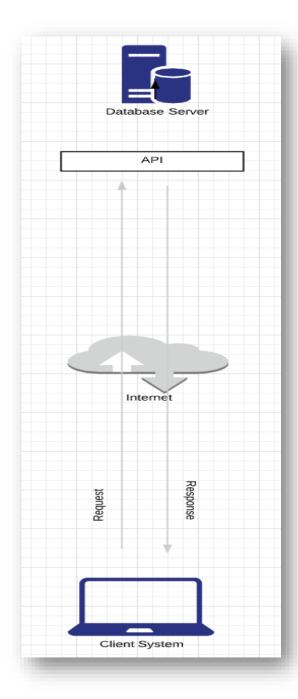






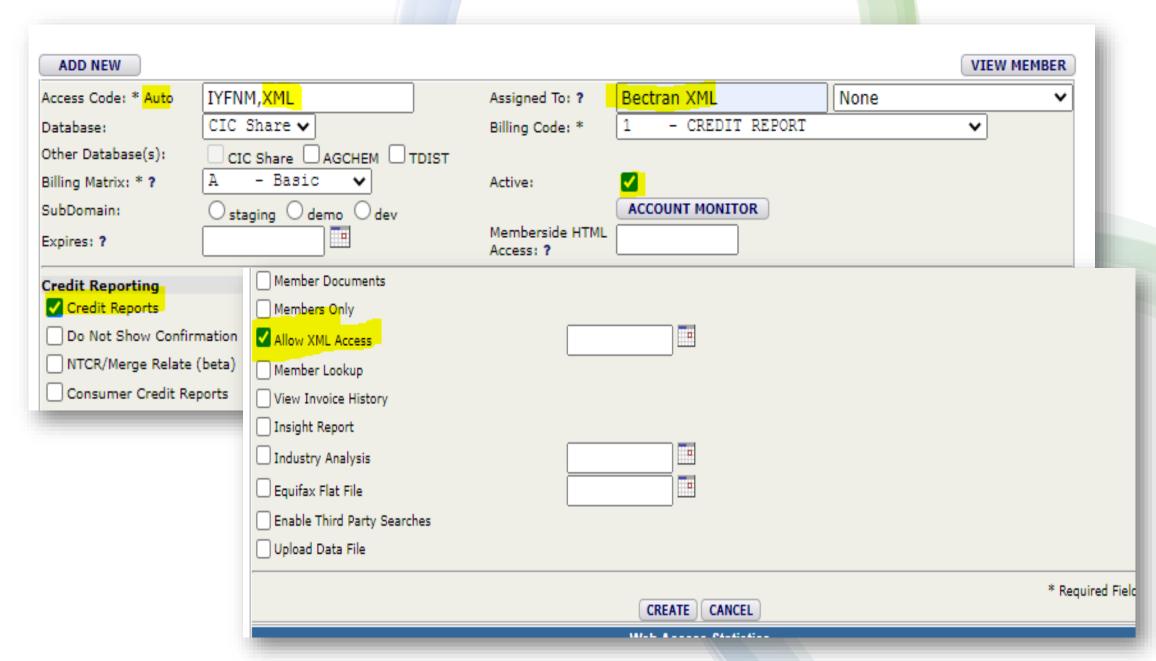
XML / API Connectivity

- XML = eXtensible Markup Language is standardized format for storing & sending data
- API = Application Programming Interface is a set of definitions and protocols that allow one application to communicate with another application
- APIs allow computers rather than people can manage the work. Through APIs, users can update work-flows to make them quicker and more productive.
- APIs allow content to be embedded more easily. This guarantees more fluid information delivery and an integrated user experience.



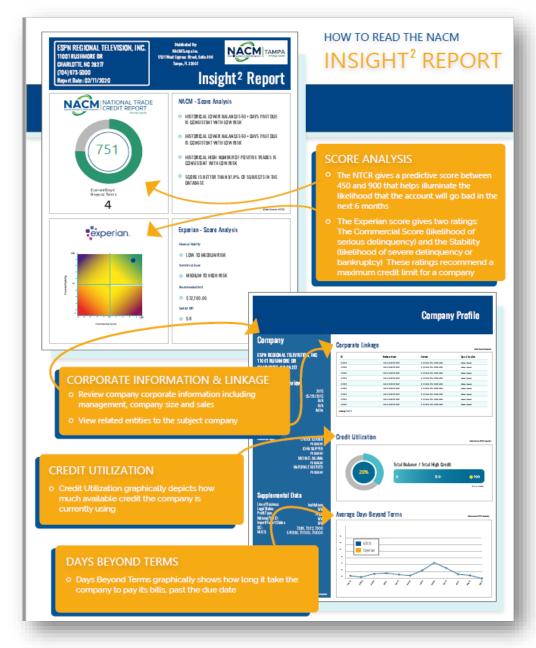
API – How it Works

- In short, we give the member/source access to the data upon approval
- Access code is CRITICAL to access and should be isolated to just XML and NOT mix with User logins
- Execute an XML Connectivity Agreement between affiliate and member



Insight² Report

- A comprehensive report that includes NTCR data elements as well as detailed data from Experian
- 3 scores; Predictive (NTCR), Commercial & Stability (EXP)
- Corporate information & linkage (EXP)
- Credit utilization (EXP)
- Six-month DBT trends (NTCR) & Quarterly trends (EXP)
- Trade from both sources
- OFAC (Office of Foreign Assets Control)
- ...and more





GROUPS CREDIT REPORTING COLLECTIONS MEMBERS ONLY UPLOAD DATA FILE

NACM Tampa Inc

LOGOUT

Tue, Jul 21,2020 5:16 PM

National Trade Credit Report Insight² Report

Consumer Credit Report

Trade Profile Account Monitoring Service

Portfolio Risk Analysis Industry Analysis Report Equifax Flat File

Insight² Report

Merge credit information from NACM's National Trade Credit Report and Experian into a single comprehensive report.

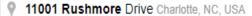
Our website has been optimized for viewing in a common, modern web browser (e.g. Firefox, Safari and Chrome) with JavaScript turned on. If you are running any other browser or older browser versions, you may encounter problems with certain sections of the website.

Just fill out this simple with the name and address of the business. It only takes up to a few minutes to generate the report.

ESPN

Copyrio

11001 RUSHMORE

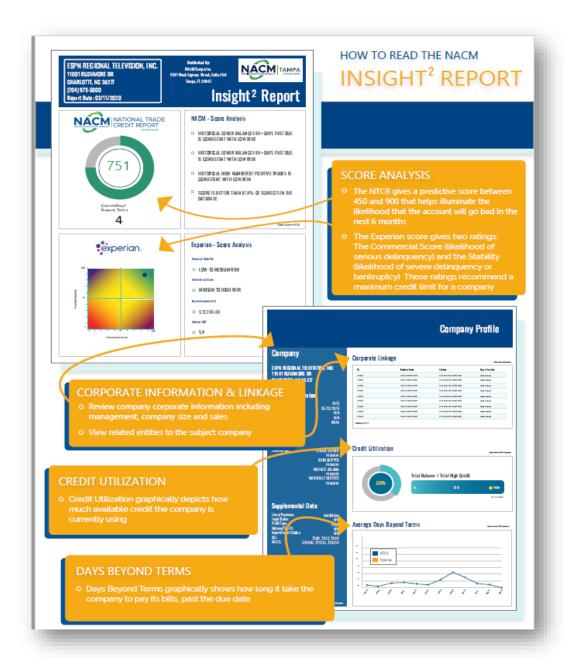


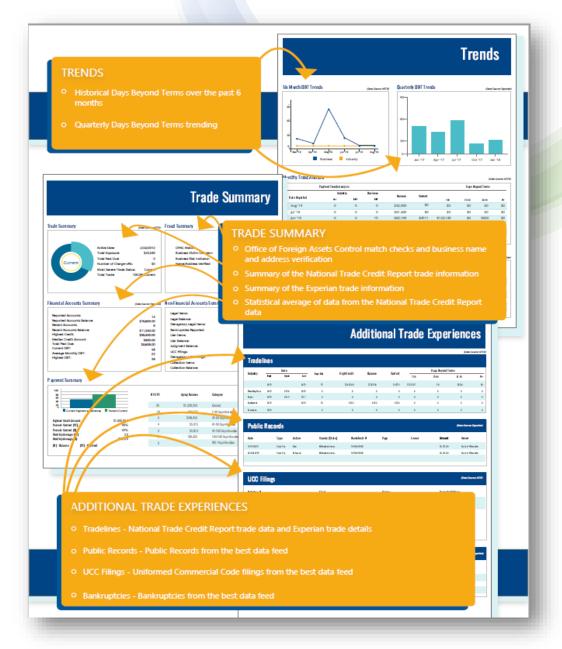
11001 Rushmore Drive Panama City, FL, USA

11001 Rushmore Drive Baton Rouge, LA, USA

11001 Rushmore Ct Jacksonville, FL, USA

6f146c1

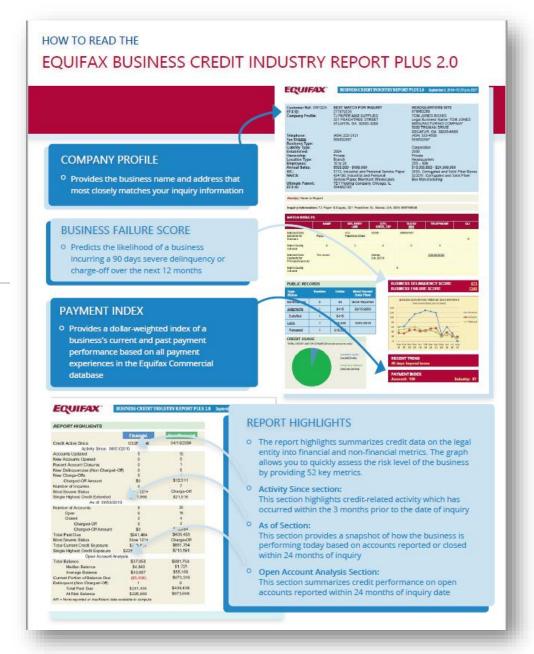




- Standalone product independent of other contracts
- Pricing
 - Tampa to Affiliate = \$32.00
 - MSRP Affiliate to Member = \$37.00*
- Affiliate create billing code
- Tampa bills affiliate for reports
- Affiliate bills member directly

Equifax Business Credit Industry Report PlusTM 2.0

- A comprehensive report from Equifax Commercial Products
- Includes Company Profile
- Business Delinquency Score
- Payment Index
- Open & Closed Financial Accounts
- Balance Trends
- ...and more





GROUPS CREDIT REPORTING COLLECTIONS MEMBERS ONLY UPLOAD DATA FILE

NACM Tampa Inc

LOGOUT

Thu, Jul 23,2020 11:40 AM

National Trade Credit Report

Insight² Report

Consumer Credit Report

Trade Profile

Account Monitoring Service

Portfolio Risk **Analysis**

Industry Analysis Report

Equifax Flat File

Equifax Business Credit Report PlusTM 2.0

Search for a Business Credit Industry Report PlusTM 2.0 from Equifax Commercial.

Our website has been optimized for viewing in a common, modern web browser (e.g. Firefox, Safari and Chrome) with JavaScript turned on. If you are running any other browser or older browser versions, you may encounter problems with certain sections of the website.

Business Name

Business Full Address

Search



EQUIFAX BUSINESS CREDIT INDUSTRY REPORT PLUS 2.0

COMPANY PROFILE

O Provides the business name and address that most closely matches your inquiry information

BUSINESS FAILURE SCORE

O Predicts the likelihood of a business incurring a 90 days severe delinquency or charge-off over the next 12 months

PAYMENT INDEX

Credit Active Since Activity Since: 06/01/2010 Accounts Updated

New Accounts Opened

Number of Accounts

New Charge-Offs Charge-Off Anount

Number of Inquities
Most Severe Status
Single Highest Credit Extended
As at 1903/2010

Charged-Off Charged-Off Amount Total PastClair
Most Severe Steller
Total Cameric Credit Exposure
Single Highest Credit Exposure
Single Highest Credit Exposure
\$225

Total Balance
Median Balance
Average Balance
Current Portion of Balance Due

Delinqueré (Non Charged-Off)

Total Past Dae Ali Risk Balanca

Open Account Analysis

O Provides a dollar-weighted index of a business's current and past payment performance based on all payment experiences in the Equifax Commercial database

EQUIFAX BUSINESS CREDIT INDUSTRY REPORT PLUS 18 Section

EQUIFAX BUSINESS CREINT INDUSTRY REPORT PLUS LA SA 27/870270 TUPATER AND SUPPLIES SHIPEACHTREE STREET ATLANTA, GA. 30305-2006 Maryland Date. Districts for Priviogarks as as Manage AND THE REAL PROPERTY. CREDIT DSAGE *****

REPORT HIGHLIGHTS *AEPORT HIGHLIGHTS*

\$12,511

\$400.400

Charge-Off \$881,754 \$710,591

\$881,754 \$1,721 \$55,109 \$473,316

0 \$408,430 \$873,648

O The report highlights summarizes credit data on the legal entity into financial and non-financial metrics. The graph allows you to quickly assess the risk level of the business by providing 52 key metrics.

Activity Since section:

This section highlights credit-related activity which has occurred within the 3 months prior to the date of inquiry

O As of Section:

This section provides a snapshot of how the business is performing today based on accounts reported or closed within 24 months of inquiry

Open Account Analysis Section:

This section summarizes credit performance on open accounts reported within 24 months of inquiry date

OPEN FINANCIAL ACCOUNTS

O Access summarized open financial accounts by account type, with a date reported within 24 months of inquiry

CLOSED FINANCIAL ACCOUNTS

O Access summarized closed financial accounts, by account type, with a closed date within 24 months of inquiry

W # # # # # # # \$5386 07:2000

| DELINE | STATES | DELINE | DATE | DATE | DELINE | DELINE | DATE | DATE | DELINE | DATE | DATE | DELINE | DELINE | DATE | DELINE | DELINE

A feet before (2000) as a section are a 120,000.



BALANCE TRENDS EQUIFAX: ESPON HILLINGS IN IS

O An overview of accounts receivable data on open accounts which have been reported by the creditor within the most recent 24 months



DECISIONING DETAIL

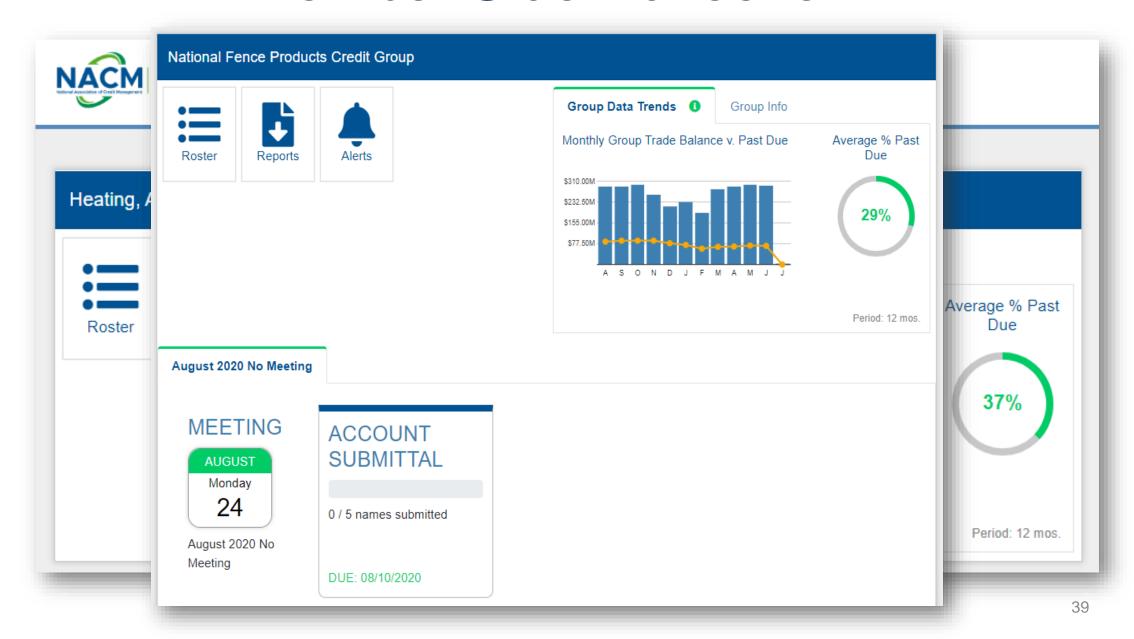
- O Displays the definition, the numeric value and reason codes for each score appended to the business folder
- O Includes Delinquency and Failure Scores

The Equifax report offers valuable and extensive information helpful for managing business credit decisions and minimizing risk

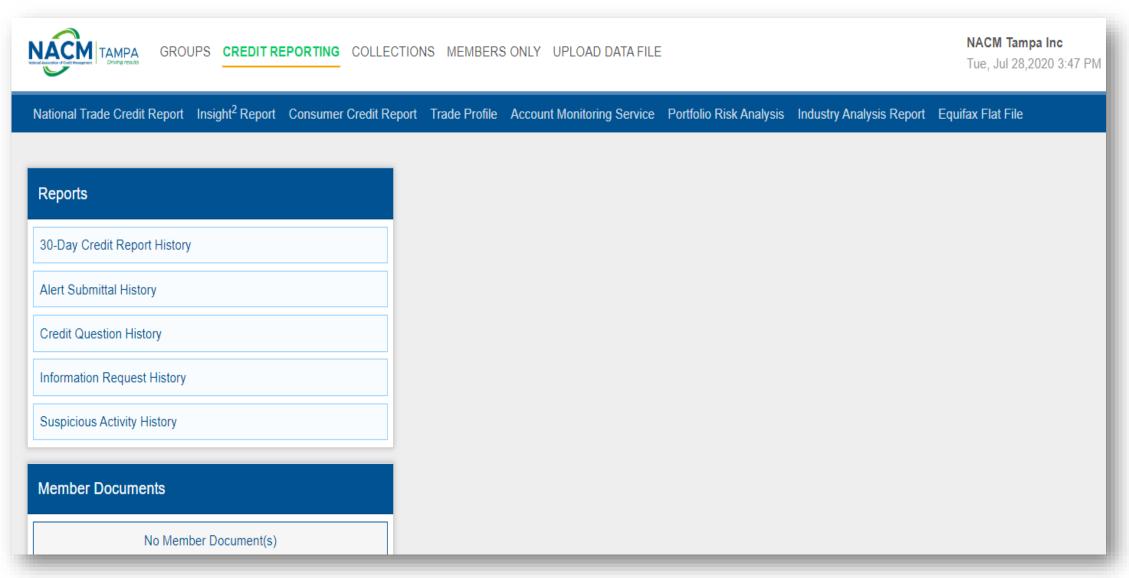
37

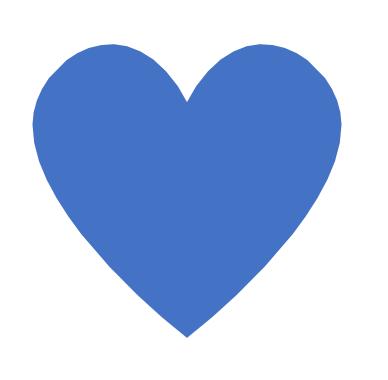
- Standalone product independent of other contracts
- Pricing
 - Tampa to Affiliate = \$9.50
 - MSRP Affiliate to Member = \$15.00*
- Affiliate create billing code
- Tampa bills affiliate for reports
- Affiliate bills member directly

Member Side Makeover



Member Side Makeover





Shortcuts & Favs

- Quick Jump feature
- Calendar shortcuts
- Member search (right side search box)
- 7-Day Queue
- Notes & ability to manage calls from the calendar
- Stock notes
- Map It!
- Hyperlink to login using the member's access code

- eData Page (grid & list views)
- Reports (credit reports, meeting material reports, prospects)
- Ability to publish reports from the current page you're working on
- Search by contact name or phone # (member & prospects)
- Billing creating invoices; how easy it is to send a one-off invoice
- Control Lookup



Would like to know more...

- Education Module (merge student records & creating forms)
- Accounting functions
- Any future updates to make notes & follow up more user friendly?
- More training to understand what information is available

Q & A

